



# SRI VENKATESWARA DEGREE & PG COLLEGE

Recognized by UGC under section 2(F) & 12 (B), Permanently Affiliated to S.K. University, Ananthapuramu

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Proceedings of the Principal regarding the constitution of “Students’ Grievance Redressal Committee (Sri Venkateswara Degree College) in accordance with UGC Guidelines dated April 11, 2023.

11 May, 2023

In accordance with the Regulations of the University Grants Commission’s (UGC), notification dated: April 11, 2023, ‘Students’ Grievance Redressal Committee’ (SGRC) has been formed in Sri Venkateswara Degree College, Anantapuramu. The principal is pleased to appoint the following faculty as the members of the Students’ Grievance Redressal Committee. This committee will consider to redress the students’ grievances as per the guidelines mentioned in the UGC regulations.

## Composition of Students’ Grievance Redressal Committee (SGRC)

S.NO	Composition	Name and Designation	Designation in the Committee
1	A professor as chairperson	Dr. Y. Madhusudhana Reddy, Associate Professor of Mathematics, Principal.	Chairperson (OC)
2	4 Members: Professors/Senior Faculty Members	Dr. E. Muralidhar, Senior Lecturer in Telugu.	Member (OC)
3	(At Least one member or the Chairperson shall be a woman and at least one member or the Chairperson shall be from SC/ST/OBC category)	Dr. S. Rizwana, Assistant Professor of Biotechnology.	Member (BC)
4		S. Harikrishna, Assistant Professor of English.	Member (SC)
5		C. Ravindra, Assistant Professor of Statistics.	Member (BC)
6	One student Representative	J. Rukhiya, B.Sc,(M.P.Cs)	Special Invitee (Female) (BC)

Procedure for Redressal of Grievances by “Students’ Grievance Redressal Committee”:

Sri Venkateswara Degree College will adhere to the University Grants Commission’s (UGC) guidelines for Redressal of Grievances of Students, 2023 (notification dated: April 11, 2023).

Specific Guidelines:

- i. Each institution, within a period of three months from the date of issue of this notification, shall have an online portal where any aggrieved student may submit an application seeking redressal of grievance.
- ii. On receipt of an online complaint, the institution shall refer the complaint to the appropriate "Students' Grievance Redressal Committee" along with its reports within 15 days of receipt of the complaint on the online portal.
- iii. The "Students' Grievance Redressal Committee", as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- iv. An aggrieved student may appear either in person or authorize a representative to present the case.
- v. Grievances which are not resolved by the "Students' Grievance Redressal Committee" within the time period provided in these regulations may be referred to the ombudsperson by the university.
- vi. Institutions shall extend cooperation to the ombudsperson or the "Students' Grievance Redressal Committee(s)", for early redressal of grievances.
- vii. The ombudsperson shall, after giving reasonable opportunities of being heard to the parties concerned, on the conclusion of proceedings, pass such order with reasons thereof as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student.
- viii. The institution and the aggrieved student shall be provided with copies of the order under the signature of the ombudsperson.
- ix. The institution shall comply with the recommendation of the ombudsperson.
- x. The ombudsperson may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous.



  
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